

BRIGHTSPARK

Aimrom Pty Ltd
ABN 66687172262
AFSL 258532

Education and Tools for Trading the market

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FINANCIAL SERVICE GUIDE (FSG)

This FSG is an important document that you should read prior to us providing you with a Financial service, under the terms of our Australian Financial Services license (AFSL). This FSG is intended to inform you of matters relating to our relationship with you. This FSG should assist you in deciding whether you would like to purchase our products and services - you may also receive other documents which should be read carefully

The items covered by this FSG include:

Who we are and how you can contact us.
What products and services we are authorised to provide
What we DO NOT provide
Details of any potential conflicts of interest
Details of our Internal and External dispute resolution procedures

About our Company

Bright Spark operates from Perth Western Australia since 1989, and is the owner of Technifilter Plus Software. Our Company aim is to help Investors and traders learn how to use Technifilter plus as a Trading Tool to assist them in making decisions

Our Financial Products and Services

- Brightspark Markets and Supports the program Technifilter Plus
- End of day Data for use with Charting Programs
- We develop add-on analysis tools for Technifilter Plus
- We offer training on using Technifilter Plus and its analysis tools
- Our Software is sold without any money back warranty due to the fact that it has no copy protection, and there is no way we can monitor whether any copies supplied have been destroyed.

What we DO NOT provide

We are not Financial Advisors.

We are not licensed to give any kind of securities or other advice - Please do not ask us to!

We make no warranties or projections of potential earnings in trading the share markets

Trading or Investing in the share market is risky business and is not suited for everyone

- Technifilter Plus does not take into account the investment objectives, financial situation and particular needs of any particular person; and
- before making an investment decision on the basis of Technifilter Plus, a prospective investor needs to consider, with or without the assistance of an Australian financial services licensee, whether the advice is appropriate in light of the particular investment needs, objectives and financial circumstances of the prospective investor.

Remuneration of Brightspark Staff and agents

Our Employees and Directors receive salaries from us. Sales Representatives work on a commission basis only which can vary depending on their sales and / or the product sold.

Prices of our Products

Our prices of the various products we provide are supplied on our order form, on our website or at our presentations

Privacy Information

At Brightspark the privacy of your information is important to us. Your personal information is not supplied to any third party, and is used only to give our best possible service to our clients.

Complaints Handling

Brightspark is committed to supplying the best possible service to our clients as well as maintaining our honesty and integrity in all our dealings.

If you have any complaint about our service or products please contact Benzie Pikoos directly on (08) 9375-1178.

If you are not satisfied with our handling of the complaint you may direct your complaint to the Financial Industry complaints service (FICS) PO Box 579, Collins Street West, Melbourne VIC 8007 Phone 1300 780 808

Fax (03) 9621-2291. www.fics.asn.au

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